



Creating Solutions to Simplify Your Business

Unified Communication Health Check

Overview

Arraya Solutions has developed the Unified Communication Health Check service to provide our clients with a snapshot analyses of their Cisco Unified Communications infrastructure. This analyses provides organizations an in-depth understanding of how their unified communications will support their organization's current technical and business goals, while supporting future initiatives and growth. Our consultants apply industry best practice methodologies along with our extensive experience to provide recommendations that enable our clients to receive the most benefit from their investment in a unified communications system.

Benefits

- Validate assumptions regarding call routing and handling.
- Visualize the communications infrastructure via diagrams and reports.
- Document your communications infrastructure - a baseline reference point for future view.
- Receive recommendations based on best practices to help you enhance your communications infrastructure.
- Ensure stability, reliability, fault tolerance and disaster survivability by reviewing current architecture and planning future changes.
- Meet company needs for uptime, integrity and performance optimization.
- Address unnecessary complexity and reduce administrative costs.
- Review application integration options.
- Maximize your IT investment.
- Ensure optimal security of your unified communication system.
- ***Communicate and collaborate for success!***

Key Activities

1. Customer interview to discuss current systems, challenges, opportunities, business and technical requirements.
2. Infrastructure discovery to gather necessary data.
3. Data analysis to compare environment to industry best practices.
4. Detailed gap analysis and recommendations.
5. Report review to highlight areas of concern or opportunity and address any questions.

Scope

An Arraya Senior Consultant will perform an initial consultation to acquire an understanding of your unified communications environment, processes, procedures, challenges and business/technical requirements. The consultant will then conduct an on-site discovery of your infrastructure to gather empirical data. All data will be thoroughly analyzed and compiled into the Unified Communications Health Check Report, a complete documentation package detailing your unified communications infrastructure, delivered in report format with diagrams. Our team will present the report and its findings to you and discuss any necessary remedial services.

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Arraya Solutions is an infrastructure consulting, application development and managed services provider, specializing in technology solutions that help our clients achieve business success. Arraya enables it's clients to optimize investments, improve productivity and minimize risk by leveraging our people, partners and proven methodologies.

Arraya's experience and expertise are what set us apart. Clients are never just another project to our team. We take time to understand your business and pain points in order to create a strategy to reach your company's full potential and vision. Our clients receive the talent and knowledge of a large corporation and the personal attention of a small company.

At Arraya, service is more than just answering questions. Service to us is understanding your company, your technology and your business goals. It's being prepared and obtaining the most current training to give you accurate and informed support. Most importantly, it's about being there for you - before, during and after the project.